



ourcommunity.com.au

Where not-for-profits go for help

What's changing in our Terms of Use

We're updating our Terms of Use, published 2 July 2026 and effective 30 days from that date. Here's a plain-English summary of what's changed and why. The updated Terms are available at <https://www.smartygrants.com/policies#terms-of-use>.

Additional amendment, 8 July 2026: We are publishing version 5.1 of the Terms of Use to allow notice of changes via on-screen notification, in addition to email. This change has been made to ensure we can provide meaningful and timely notification to service users, such as grant applicants, who don't typically hear from us directly (e.g. via email).

1 More detail on what these Terms cover

We've added more detail about the specific websites, portals, and tools these Terms apply to across our enterprises (SmartyGrants, Funding Centre, GiveNow, ICDA, SmartyFile, and Our Community). If you use our UK instances of SmartyGrants or SmartyFile, a separate Terms of Use applies to you.

2 New terms for GiveNow, SmartyFile and ICDA

We've added dedicated sections covering:

- GiveNow payments, including how card and direct debit data is handled, and how to cancel a recurring donation.
- SmartyFile, including how your organisational profile can be seen by other members of organisations you join.
- The Institute of Community Directors Australia's board matching service, including that we facilitate the connection between organisations and candidates but aren't responsible for the outcome of any match.

3 New information about our use of AI

Our online services may include artificial intelligence or automation features. We've added a reference to our Privacy Policy and our SmartyGrants AI Transparency Statement, which explain how we use and govern these features in more detail.

4 Clarity for New Zealand users

We've confirmed that nothing in the Terms of Use limits or excludes any mandatory New Zealand law that applies to New Zealand-based users, including the *Privacy Act 2020* (NZ) and the *Consumer Guarantees Act 1993* (NZ).

5 A few other updates

We've also clarified how we'll let you know about any future changes to these Terms, and made accessibility and administrative improvements throughout, including that you can contact us for this document in an alternative accessible format.

This summary is a plain-English guide to the changes. The Terms of Use themselves are the authoritative document. If you have questions, contact us at service@ourcommunity.com.au.