



# SmartyGrants

# Accessibility Statement

Our Community Pty Ltd (ABN 24 094 608 705)

Version 1

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## 1 Accessibility statement

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We are committed to making our platform accessible and inclusive for all users, including people with disabilities.

## 2 Our commitment

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We strive to ensure that everyone can access and use SmartyGrants products and services, regardless of technology or ability.

## 3 What we're doing

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- Our Applicant Site currently complies with the Web Content Accessibility Guidelines (WCAG) version 2.0 at Level AA and has also been assessed against WCAG 2.1. We are working towards achieving WCAG 2.2 Level A compliance by the end of 2025.
- We design and test our platform with accessibility in mind.
- We aim for compatibility with screen readers, keyboard navigation, and other assistive technologies.
- We invite system users to highlight any accessibility issues they encounter, and we do our best to fix them swiftly, or (where that is not possible) suggest a workaround.
- We regularly review and improve our accessibility features based on user feedback and industry standards.

## 4 Known limitations

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We acknowledge that some areas of the platform may not yet fully meet accessibility standards. We are actively working to improve these areas and welcome feedback to help prioritise our efforts.

Current known limitations include:

- SmartyGrants accessibility initiatives to date have centred grant applicants; as such, audits and improvements to date have focused on our Applicant Sites and SmartyFile. The Manage Site will be the focus of a future audit.
- Mobile responsiveness is a key focus area and currently under active investigation.

## 5 Reporting accessibility issues

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If you encounter an accessibility barrier while using SmartyGrants, please let us know. We value your feedback and will do our best to address your concerns. You can contact us at: [service@smartygrants.com](mailto:service@smartygrants.com)