



### ADVANCED LEADERSHIP FOR CHAIRS

Institute of Community Directors Australia

# **Acknowledgement** of Country

This map attempts to represent the language, social or nation groups of Aboriginal Australia. It shows only the general locations of larger groupings of people which may include clans, dialects or individual languages in a group. It used published resources from the eighteenth century-1994 and is not intended to be exact, nor the boundaries fixed. It is not suitable for native title or other land claims. David R Horton (creator), © AIATSIS, 1996. No reproduction without permission. To purchase a print version visit: https://shop.aiatsis.gov.au/.

#### Join in via chat

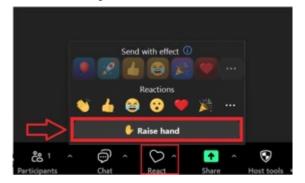
'Hi I'm Jon from Our Community and I am joining today from Port Fairy, Gunditjmara country ...'

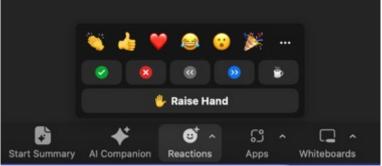
First languages interactive map: https://gambay.com.au/



### Housekeeping

When you'd like to share with the group on mic, please use the raise hand function.





- Chat function is for everyone to use. Feel free to share your experience and advice, respond to prompts and answer any questions that arise if possible.
- The slides and the recording will be put on the portal tomorrow
- Please don't use AI to summarise or record this session.
- Please mute yourself unless you are speaking to the group.





#### **AIMS**

#### To build:

- knowledge,
  - skills,
- confidence,
- and connection

with an ethical lens.

- Advice
- Stories
- Information
- New ideas
- Discussions
  - Respect

**EXPECTATIONS** 





### **Session structure**

Topic – Theme (Guest speaker)

Intro Guest Content Group discussion BREAKOUT 1
Questions, case
studies

Content Group discussion BREAKOUT 2
Questions, case
studies

Content
Group discussion
Review

- Breakout groups will be randomly assigned on the night
- You will stay in the same group for each breakout
- Appoint/anoint/volunteer a chair and note taker (and someone to report back)





### **Program overview**

- Strategic foresight for chairs: building for a future that's increasingly uncertain
  - Dr Dalia Ben-Galim, policy and strategy consultant (Wed. 22<sup>nd</sup> Oct)
- Backstage and front of house: using both to make good decisions
  - Jeremy Stowe-Lindner, educator and school principal (Wed. 29<sup>th</sup> Oct)
- The Chairs relationship with the CEO
  - Sheena Boughen OAM, chair of the Australian String Quartet (Wed. 12<sup>th</sup> Nov)
- Ethical board leadership workshop
  - Jon Staley, ICDA Trainer (Wed. 19th Nov)
- Strategic funding: developing your case for support
  - Catherine Brooks, lawyer with expertise in strategic fundraising (Wed. 26th Nov)





### Poll

How confident do you feel as a chair?

- Very confident and keen to share everything I know with others
- 2. Confident but keen to learn more
- 3. Pretty confident but room for improvement
- 4. Not very confident and want to know everything I can
- 5. Feeling completely overwhelmed

How supported and connected do you feel as a chair?

- 1. Very. I have a great support network, including other leaders
- 2. Pretty well supported and connected but could like to extend my options
- I am starting to build a support network for my leadership role
- 4. Not very, I often feel quite isolated
- 5. I have no-one to talk to or debrief about any leadership issues

### Break out room icebreaker

#### For the breakout group allocate:

- Chair
- Note taker
- (Who will feedback?)



Introduce yourself to your group - name, organisation



What is your secret weapon as a chair/board member in a word



What do you want to learn and/or experience from this course?





### **Strategic foresight for chairs**

Dr Dalia Ben-Galim

### Objectives

- To support Board Chairs (old and new) to own the vision and be the custodian of it especially in times of change
- To provide some tools for Board Chairs to navigate change
- To share ideas and challenges with peers
- To consider how to apply learning to your organisation

### **Agenda**

Owning the vision

A custodian when navigating change

Identifying gaps and opportunities

Practical takeaways and feedback

### 1: Vision

## Glossary

# Although different organisations use terms differently, useful to build shared understanding. Most of these are taken from <u>ICDA's</u> <u>Glossary of Board Terms</u>

Vision	An organisation's picture of the future conditions it is working to bring about	
Vision statement	A statement that describes an organisation's picture of the future conditions it is working to bring about.	
Mission	The reason for an organisation's existence.	
Mission statement	A statement that describes the reason for an organisation's existence	
Theory of Change	A way of delivering the mission to achieve the vision	
Strategy	The plans or methods for carrying out an organisation's functions	

# What is a vision?

# And what it is not.

- ✓ Compelling articulation of desired future
- ✓ Generating and agreeing desired outcomes
- ✓ Planning for the uncertain and more certain future
- ✓ Organisational core purpose to align priorities and resources
- Adaptable and flexible to respond to external context
- ✓ Line of sight across organisation and with partners

- Shoving all existing work into a single initiative

- ⊠ Beyond capacity to deliver
- Certain about the future

# Examples of vision

"A world where systems work for people going through tough times."

Mayday Trust recently moved away from providing accommodation services, now advocating for radical systems change.

Stronger Australian
Communities & A stronger,
more efficient, more
effective Australian not for
profit sector

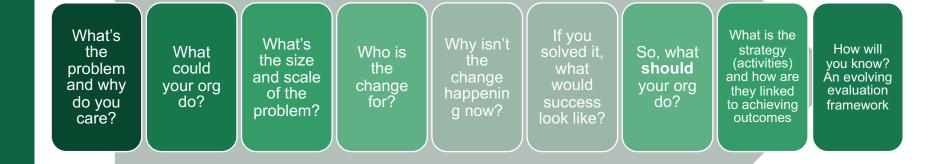
ICDA

"Our vision is a world in which every child attains the right to survival, protection, development and participation"

Save the Children

# The vision driving a theory of change

- Vision: An organisation's picture of the future conditions it is working to bring about
- ➤ Mission: The reason for an organisation's existence



Strategic planning: The plans or methods for carrying out an organisation's functions



#### INSTITUTE OF COMMUNITY DIRECTORS AUSTRALIA | THEORY OF CHANGE

Activities	Programs	Short term outcomes	Medium term outcomes	Long term outcomes	
NSW Crown lands programs	Specialist training for government-related boards	Participants experience	Participants have increased confidence and energy to take up a leadership role or lean in	The reputation and profile	
Victorian Cemetery Trusts programs		ICDA as credible, supportive, accessible, practical and a safe space	more to their leadership role	of community leaders improves	
Women Leading Locally		5 3 3 3 p 3 3 5 5 5 5 6 5 6 5 6 5 6 6 6 6 6 6 6 6	Decision making and behaviour on boards and in leadership		
Women's leadership development programs	Specialist training for priority cohorts	2.00	teams improves	Board members and community leaders	Stronger
Women's scholarships: Diploma	ioi priority coriores	Participants increase connections with like-minded people	Participants have a network or 'tribe' of people to draw on	experience and promote greater cultural and psychological safety	Australian communities
Diploma of Governance			Participants have more insights		
Online self-paced courses	Core content training	Participants re-engage and	into and concerns about issues for NFPs	Thoughtful sector	
Tailored training		tell others to engage	Greater diversity of thought and	leadership, successful advocacy to government and community	
Standard training		Participants increase their	experience are heard and seen in		
Webinars and lecture series	Public education	technical and soft skills and knowledge of how to	the sector as a result of more diverse leadership		
Communities in Control Conference		govern well and where to find information	Sector leaders are more adaptive and collaborative	Strong, inclusive, inspirational, ethical and diverse pool of leaders	
Face-to-face training			The supplier of ICDA mustified		
Subject matter expert		Participants maintain and increase their motivation	The number of ICDA- qualified leaders in the sector grows		A stronger,
Newsletter	Communication	to participate	NFP leaders have increased resources to draw on	A flourishing and sustainable not-for-profit	more efficient, more effective
Social media - NFPHH and others		Participants have increased		sector where more leaders identify with 'the sector'	Australian not-for-profit
Tools and templates	Content	exposure to relevant issues	Leadership within NFPs improves		sector
Publications			Governance of NFPs improves		
Policy Bank		Participants have an	Diversity and inclusion on boards and in leadership	Connected and collaborative leaders	
Board matching service	Services	increased desire to learn more			
Membership		learringe	teams improves		
		$\longrightarrow$	$\longrightarrow$		

# In practice it could look like this

Your role as Board chair in holding the vision.

The Theory of Change is a tool to help you be the custodian you want to be. It helps to maintain the connection between the vision and change

Some of the ways to do this are:

- Support testing and validation of ToC with key stakeholders
- Regular review of ToC
- Being aware of common pitfalls

# Questions for breakout discussion

- Do you currently have a Theory of Change? Why / why not?
- If you do, does it help you to own the vision? And how?
- If not, do you think it could help?
- What has been helpful in the process and valuable to share with others - e.g. has it provided clarity; helped to navigate change?

# 2: Navigating change and uncertainty as the Chair

### Your role as Chair in navigating change



What challenges are you currently facing?



What challenges do you anticipate in the future?

	Diverse membership	Collaboration and partnership
The scenario	The organisation has had a successful membership drive with new members joining. They are younger than the current membership base and are asking some interesting questions and challenging the way that things have always been done. Some of it is operational; for example about volunteering and fundraising techniques; but some of it is about the vision and whether it needs to be changed given that there are so many new members.	Resources in the not-for-profit sector are tough. Increasingly organisations are being encouraged to work in collaboration with others. An opportunity has emerged for your organisation to bid for funding with another organisation. The potential partner would complement and strengthen the bid; but they are really different to your organisation. They have different values, governance, vision and mission.
The dilemma	<ul> <li>Balancing lots of competing tensions including:</li> <li>wanting to capitalise on the enthusiasm of new members and making sure existing members feel valued</li> <li>remaining true to the vision and ensuring that the organisation is fit for purpose</li> <li>responding to members' needs and making changes for the right reasons</li> </ul>	On paper it is a strong potential partnership that seems to have a strong chance of winning new funding and being able to deliver to your beneficiaries; but there are a number of differences that need to be overcome
Questions for discussion: your role as chair	How do you lead through the change?  What areas are you able to control and what is beyond your / the organisation's control?  Are the changes fundamental; what are the pros and cons or making changes vs status quo	Where is there room for compromise and where are there boundaries that your organisation won't cross?  What different types of partnerships could be pursued?  What is your role as Chair in navigating through this discussion?

### Reflection from scenarios breakout

### What does your organisation need?

- Developing / revising vision
- Clarity on roles and responsibilities within the organisation
- Opportunities to share opportunities and risks across the organisation
- Identifying external risks and opportunities
- Peer support network

### Feedback and reflections

- One key takeaway from this session
- One immediate action to implement
- One long term action to implement

### Resources

#### General

- Theory of change in ten stepsfrom NPC (toolkit, blog, podcast all available)
- 3-minute video on aligning strategy to impact
- What is a Theory of Change a short blog with links to resources from the Australian Institute of Family Studies
- <u>Platform C</u> powered by Collaboration for Impact and in partnership with Paul Ramsey Foundation, Dusseldorp Forum, Australian Department of Social Services, The Australian Centre for Social Innovation, and Clear Horizon has a library of resources that are tagged by phase of strategic development; the layer (e.g. leadership, measurement), and the type of tool to facilitate collaboration
- · A short blog and video from the Ford Foundation on social change

#### Some examples of different Theories of Change

- HIVOS an international development organization that is guided by humanist values published: <u>Hivos ToC Guidelines</u>. <u>Theory of Change Thinking in Practice</u>.
- <u>Mayday Trust</u> recently moved away from providing accommodation services, now advocating for radical systems change. They clearly articulate the problem, vision, mission and method.

#### **Templates**

- Theory of Change template from <u>Nesta</u> UK's innovation agency
- A service delivery focus Reimagining program development and evaluation Center on the Developing Child, Harvard University. Although focused on early childhood education the resources are adaptable especially when delivering services
- Policy development focus <u>1-page canvas</u> from the UK's Policy Lab

### **ICDA Membership**

Now free! Join today.

communitydirectors.com.au/membership





